If you’re a Medicare patient who would like to upgrade your sound processor, Oticon Medical wants to help! Oticon Medical has just become a Durable Medical Equipment supplier with traditional Medicare plans.

What does this mean for you?
Oticon Medical will be able to work with your Medicare Part B program to obtain coverage information and bill Medicare on your behalf making your upgrade process as simple as possible.

Who can qualify for these services?
Those for whom Medicare traditional (Part A and B) is their primary insurance and who would like to upgrade a sound processor for a surgically implanted bone conduction system.

What does Medicare cover?
Patients with bone anchored devices typically receive the benefit of a new sound processor every 5 years. Medicare as your primary will cover 80% of your cost for a new sound processor. Depending on coverage secondary insurance may cover the additional 20%.

Help from Oticon Medical
In order for patients to utilize this benefit; the processor must be obtained from a Medicare DME provider. This is where Oticon Medical comes in. If you believe you may qualify for these benefits you can contact our reimbursement services department by calling 1-855-252-2777. An Oticon Medical Reimbursement Specialist will verify your eligibility and, if you qualify, process your order. Oticon Medical reimbursement staff will also be able to answer any additional questions you may have including those related to secondary coverage information.

Get started today-
The process begins with your call to Oticon Medical. Our reimbursement staff will ask some basic coverage questions and answer any questions you may have about the process. Next, Oticon Medical will send an information packet to you with important information and forms for you and your doctor to complete. Once all information has been gathered and coverage has been verified your order can be placed and shipped directly to your home.